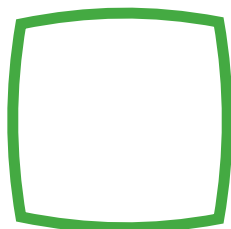


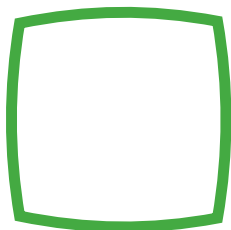
Checklist



Choosing an Aged Care Home



This quick checklist can be used to help you compare the care and services provided by each home you visit.





Aged Care Home 1

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 1

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 1

- How can family / friends be involved in care? Can they stay overnight if needed?

- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments



Aged Care Home 2

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 2

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 2

- How can family / friends be involved in care? Can they stay overnight if needed?

- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments



Aged Care Home 3

Name of home: _____

Phone: _____

Address: _____

Date and time visited: _____

Person you spoke to: _____

- What was the attitude of staff assisting you?

- Were you able to look all around the home, into a room and at all the amenities?

- What training does the care staff have, eg are there registered nurses, enrolled nurses, trained carers?

- How many staff provide care overnight?

- What type of care or services cannot be provided? How would you be advised of this?

- What are the daily routines of the aged care home?

- Was the home fresh, clean and in good repair?



Aged Care Home 3

- Are single rooms available or will you have to share?

- Can you have your own private telephone?

- What provisions are there for married couples?

- What arrangements are there to ensure privacy for residents?

- What furnishings and personal items can you bring and what is supplied?

- What provisions are there for storage of personal items?

- How is room allocation determined — can you have a say?

- Are the bathrooms shared or are there ensuites?

- How are social / cultural activities decided? Are residents' interests taken into account?

- What are the meal arrangements — seating, times, menus, visitors, meals in your room, special diets?

- Is there easy access to well-maintained outdoor areas?



Aged Care Home 3

- How can family / friends be involved in care? Can they stay overnight if needed?

- What transport can you access for visiting shops, friends and family?

- Can the home meet your medical and special needs (including language and culture, religious observances, pets, access to medical visits)?

- Do you understand the costs and agreements associated with care?

- How would you rate the home you visited ?

- Other comments

